Website Accessibility Statement

Our Undertaking

Safra National Bank ("SNB"), its subsidiaries and affiliates ("Safra") maintain a prudent investment philosophy that will provide our clients, and the generations to come, with the tools needed to preserve and grow their wealth. Accessibility to our products and services will help everyone realize their financial goals.

We recognize that websites and web-based applications are often integral to the operations of the businesses and strive to ensure digital accessibility is embedded within the design of our products and services. We also design and develop content created for ease of use and understandability for all audiences. We use the latest automated and manual testing methodologies to ensure our content meets the letter and spirit of the Web Content Accessibility Guidelines (WCAG).

Accessibility Statement

Safra is committed to facilitating the accessibility and usability of its web and mobile-based offerings for visitors, including those with disabilities. To accomplish this, we adopted an accessibility policy to support our commitment to the accessibility of the offerings of our digital products and services. This allows persons with disabilities to have equal opportunity to benefit from our products, services, facilities, privileges, advantages, and accommodations. To that end, Safra takes steps so that individuals with disabilities are not excluded, denied services, segregated, or otherwise treated differently because of their disability, where such steps are readily achievable.

To continue to improve the accessibility of our websites and mobile applications, we are committed to implement, over time, the relevant portions of the World Wide Web Consortium's Web Content Accessibility Guidelines 2.0 Level AA (WCAG 2.0 AA) as its accessibility standard. Our goal is to have our websites and mobile applications tested on a periodic basis. We will also engage experienced accessibility consultant to assess our digital accessibility and to provide specific recommendations and feedback to facilitate further accessibility and conformance with WCAG.

Accessibility Tools and Tips

Navigating Our Website

Our content has been designed so that assistive technology users can easily navigate the website and skip to key content and/or navigate by content elements such as headings, links, tables, forms, etc.

Zoom/Font Size

You can enlarge content up to 200% using browser functionality.

Contact

If you have a question or comment about our digital accessibility, please email our web accessibility coordinator at customer.service@safra.com. Your security is important to us; for this reason, do not include any personally identifiable information in your message. If your question or comment is not related to accessibility, or if you need immediate assistance, please contact Customer Service through your preferred channel as listed here: (include Customer Service Contact)